



East & North Herts

**Shared Waste Service**

# Your guide to waste and recycling services in East and North Herts



[www.eastherts.gov.uk/bins-waste-and-recycling](http://www.eastherts.gov.uk/bins-waste-and-recycling)  
[www.north-herts.gov.uk/bins-and-recycling](http://www.north-herts.gov.uk/bins-and-recycling)



**North  
Herts**  
Council

# Welcome

**Welcome to your waste collection service. In this leaflet you will find a guide to each of your bins, how to get the most out of your collections and tips to reduce your waste and maximise your recycling.**

East and North Herts Councils are working together to help residents reduce waste and capture valuable recyclable materials. We know that a large proportion of material currently disposed of as waste could be recycled, helping to reduce what goes into your purple-lidded bin. The changes also mean that we are complying with the government's **Simpler Recycling\*** requirements. Packaging is becoming more recyclable and our service changes support new government legislation affecting packaging over the coming years.

## Your different bin types



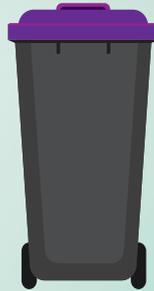
**Kitchen and kerbside caddies**  
Food waste



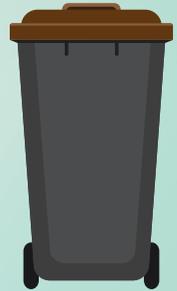
**Black lid**  
Mixed recycling



**Blue lid**  
Cardboard and paper



**Purple lid**  
Non-recyclable waste



**Brown lid**  
Garden waste (optional)

This is an illustration, some residents may have a bin body that matches the colour of the lid.

## Collections

Your non-recyclable waste, mixed recycling and cardboard and paper bins will move to a new **alternating three-week collection cycle**. Food waste collections will be weekly. If you subscribe, the chargeable garden waste collection remains fortnightly.

Don't forget to put your bins out on your boundary or collection point by 6.30am. Be sure to check what bins are due when, by checking your council's website.



## Meet the Crews

We ask that every one of our team is treated with the kindness and respect we all deserve at work. Whether they are out in the streets collecting recycling and rubbish or keeping town centres clean, our teams are working hard to deliver vital services for the community.

\*[www.gov.uk/government/publications/simpler-recycling-in-england-policy-update](http://www.gov.uk/government/publications/simpler-recycling-in-england-policy-update)

# Cardboard and Paper



Your cardboard and paper bin will be collected every three weeks. Packaging is becoming more recyclable as manufacturers move away from plastic – and this bin gives you the space to recycle it all.

Recycling your cardboard and paper means we can send this material to be made into new products. It reduces the need to cut down trees, benefiting the environment and helping to keep service costs lower.

## 1 Top tips

Don't forget items found in other rooms in your house – like toilet roll tubes.



## 2 Top tips

To fit more in your bin, break up your cardboard boxes.



**YES  
please**



**NO  
thank  
you**



- ✓ White paper and newsprint
- ✓ Magazines and leaflets
- ✓ Corrugated cardboard
- ✓ Cardboard packaging, cereal boxes and sleeves
- ✓ White and brown envelopes

- ✗ Metals
- ✗ Glass
- ✗ Plastics
- ✗ Food waste or liquids
- ✗ Laminated paper

## Keep up-to-date

Follow us on social media for more recycling tips, service information and seasonal collection information on Facebook [@EastHertsDC](#) and [@northhertsdc](#)



# Mixed Recycling



You can now put loose plastic bags and wrappings into your black-lidded mixed recycling bin. You may have noticed already that much more packaging is recyclable; this means you do not need to dispose of it in your purple lidded bin.

Your mixed recycling bin will also be collected every three weeks but should provide you with enough space to ensure you are recycling everything you can!

Make sure all your recyclables are empty and free from food residue; a quick rinse will also help keep your bin cleaner and reduce the chances of odours! The better-quality recycling we send for processing the more cost effective our services are.

## 1 Top tips

Separate plastic film lids from trays as these are recycled separately.

## 2 Top tips

Very small items can't be recycled, so ball up your tin foil together to a tennis ball size and put small plastic sweet wrappers inside a larger bag like a crisp packet.

## 3 Top tips

Squashing and crushing your recyclables means you will have enough space for three weeks' worth. Plastic bottles can be squashed with the lids left on to save space!



- ✓ Tins, cans and foil
- ✓ Glass jars and bottles
- ✓ Plastic bottles, tubs and trays
- ✓ Plastic bags and wrappings (next page)
- ✓ Cartons



- ✗ Paper
- ✗ Cardboard packaging
- ✗ Liquids
- ✗ Food waste, including residue
- ✗ Textiles
- ✗ Batteries

## Why are we collecting plastic bags and wrapping?

Almost all plastic comes from fossil sources, which every year, is creating millions of tonnes of greenhouse gases that harm the planet.

The more we recycle, the more recycled materials can be used to make new products.

All items should be **clean** and **free of food**.

**YES  
please**

Please **do not** include the following.

**NO  
thank  
you**

### Plastic bags

- ✓ Carrier bags
- ✓ Salad, fruit and vegetable bags
- ✓ Bread and cereal bags
- ✓ Flower bags

### Confectionary wrappers

- ✓ Chocolate, sweets, biscuits and cakes wrappers

### Foil lined packaging

- ✓ Crisp and snack packets

### Film and sleeves

- ✓ Plastic sleeves for bottles and jars

### Outer wrapping

- ✓ Bubble wrap
- ✓ Cling film

✗ Balloons

✗ Blister packs, pills and tablets packaging

✗ Compostable and biodegradable bags and wrapping

✗ Disposable gloves and masks

✗ Foam or polystyrene



## 4 Top tips

Please don't overfill your bins or present additional non-recyclable waste; this will not be collected. You may place a small amount of additional recycling out next to your mixed recycling bin. We would recommend storing any additional recycling in a container (your old paper box for example).

## 5 Top tips

You can set up phone reminders to help remember your collection day and cycle.



### Visit our website

For more information about your service, visit your council's website. You can also get information of your collection days, additional services and a complete A to Z of what material goes where. [www.eastherts.gov.uk](http://www.eastherts.gov.uk) and [www.north-herts.gov.uk](http://www.north-herts.gov.uk)

# Food Waste Caddies



Kitchen caddy



Kerbside caddy

Recycling all your food waste weekly is important and the easiest way to get the most out of your recycling service. Using your kerbside caddy every week will make managing your waste easier and will help us recycle even more... together!

When recycled, food waste can be turned into something useful. Your food waste generates natural forms of energy, such as biogas, an excellent alternative to fossil fuels and a fertiliser/soil conditioner which is used on fields locally.



## 1 Top tips

For hints and tips on reducing food waste and saving up to £720 per year visit: [www.lovefoodhatewaste.com](http://www.lovefoodhatewaste.com)

## 2 Top tips

Using a caddy liner is optional but means you can transport your food waste to your outside caddy easily, they can reduce smell and spills if tied too!

YES please

- ✓ Uneaten food and plate scrapings
- ✓ Raw, cooked meat and bones
- ✓ Raw, cooked fish and bones
- ✓ Dairy, cheese, eggs, and shells
- ✓ Tea and coffee bags, leaves and grounds
- ✓ Grains, pulses, rice, pasta and beans
- ✓ Bread, cakes, pastries, and pies
- ✓ Raw, cooked fruit and vegetables, peelings and pips

NO thank you

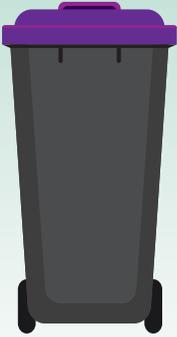
- ✗ Packaging of any kind
- ✗ Liquids such as milk
- ✗ Oil or liquid fat
- ✗ Any material that is not food waste

## Compostable Liners

You can purchase compostable liners from most supermarkets or online, but please ensure they show the seedling logo. This shows that they are composting compliant.



# Non-recyclable Waste



Your purple-lidded bin will be collected every three weeks. To get the most out of your collection service, recycle as much as you can. Using all of your bins and ensuring you recycle your food waste every week, you will notice that your purple lidded bin will have less and less in it!

**Clothing and textiles** that are in good condition can be donated to charity shops and sold for reuse to help local causes. Clothes and other items can be sold on sites such as Vinted or eBay, some shops will even accept bagged textiles in exchange for money off new items. Clothing banks can also accept items that will be recycled into products such as padding for chairs or car seats.

**Batteries** should not be included in any of your bins. Recycle them at local battery recycling points and at recycling centres in the batteries container.

## 1 Top tips

Recycling Centres are managed by the county council and locations can be found at [www.hertfordshire.gov.uk](http://www.hertfordshire.gov.uk)

## 2 Top tips

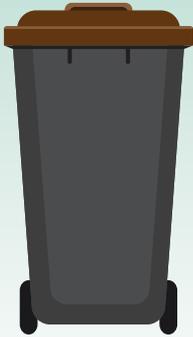
You may want to find out more about reusable period products or reusable nappies. Visit: [www.wasteaware.org.uk/reusablenappies](http://www.wasteaware.org.uk/reusablenappies)  
[www.wasteaware.org.uk/reusableperiodproducts](http://www.wasteaware.org.uk/reusableperiodproducts)



- ✓ Nappies
- ✓ Hoover bag contents
- ✓ Broken ceramics
- ✓ Tissues
- ✓ Kitchen roll and paper towels
- ✓ Wet wipes
- ✓ Pet waste and bedding

- ✗ Food waste
- ✗ Batteries – these can cause fires
- ✗ Cardboard and paper
- ✗ Textiles
- ✗ Plastic bottles, tubs and trays
- ✗ Glass jars and bottles
- ✗ Foil, cans, tins and other recyclable items

# Garden Waste



Both councils operate a fortnightly garden waste collection service. This is a paid for service and if you wish to use this service you will need to subscribe. Visit your council's website for more information on how to join the scheme and prices.

Don't forget that home composting is a free way to recycle your garden waste. Vegetarian food waste and organic pet bedding can be added to your compost bin too should you wish to create rich nutritious compost at home.

**YES  
please**

**NO  
thank  
you**

- ✓ Grass cuttings and hedge clippings
- ✓ Small tree prunings, branches (up to 3cm in diameter), bark and twigs
- ✓ Moss, weeds (excluding controlled weeds such as Japanese Knotweed)
- ✓ Flowers, fallen fruit and plants with excess soil removed
- ✓ Real Christmas trees (no decorations and pots)

- ✗ Cardboard
- ✗ Plastic bags and pots
- ✗ Treated wood
- ✗ Soil
- ✗ Stones/concrete
- ✗ Recyclable items

## Visit our website

For more information about your service, visit your council's website detailed below. You can also get information of your collection days, additional services and a complete A to Z of what material goes where.

## Bulky waste collection service

Have a large item to dispose of? If your item cannot be donated or be reused by someone else, we can offer a bulky waste collection service. Items cannot be taken by crews, but you can book a collection on your council's website. This is a charged for service.